

We are excited to share with you our pre-ordering service that will allow you to purchase items from your school canteen using your mobile phone. Say goodbye to queuing with the Fusion Mobile app!

Getting started

Download the app

You can download the app by scanning the relevant QR code for your phone, or by searching 'Fusion Mobile' on your app store.





If you have problems finding the app, head on over to <u>https://connect.crbcunninghams.co.uk</u> for the download links.

Create an account

After you have downloaded the app, you will need to create your account that can be used to pre-order your food. You will need a unique onboarding code from school to complete the account registration, this will be sent out before you start in September.

So, what can you do in the app?

Check your balance

That's right! No longer do you need to queue at a device in the school to check whether you have enough funds remaining to order that meal you've been thinking about; you can now check your balance at home or on the school bus, at any time of day.

Order your food in advance

Obviously, the most important part of a pre-order app is the ability to order your food in advance, and you can do precisely that. Choose when you're ordering for, where you want to collect your food from, and then choose from our tasty menus and we'll take care of the rest.

Bring your phone with you to collect your meal to show your unique order number and our canteen staff will have your food ready and waiting for you to collect, no queues, no hassle!

View your upcoming meal selections

If you've placed multiple pre-orders, it's easy to check what you've ordered from within the app. We'll show you all your meal choices along with your unique order number, so that when it's time to collect your food all you need to do is turn up and show your order number.

What if I need help with the app?

We're hoping that the app is really easy to use, but don't worry, if you do run in to any problems you can always visit <u>https://connect.crbcunninghams.co.uk/help</u> to view a range of articles that should get you up and running in no time.

Kind regards,

The CRB Cunninghams team