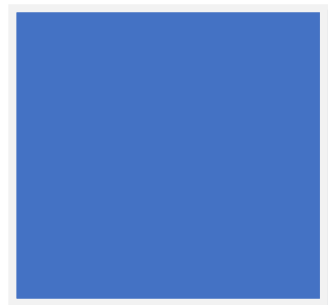
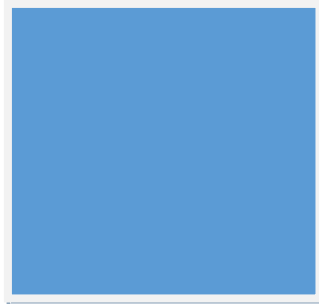


CASHLESS SCHOOL MEALS SYSTEM & ONLINE PAYMENTS FOR PARENTS AND PUPILS



Dear Parents/Carers,

Cashless Catering and Online Payments

If you already have a pupil in school, you will know that St Bede's operates a cashless system (card) for the catering service that is run in conjunction with our current online payments facility for school trips etc.

Enclosed with this letter is an explanation about how cashless catering works. Further information and instructions on how to login to the Scopay website where your child's account can be set up and funds allocated will be given to pupils on their first day in September. Scopay provides parents with a secure online account, activated using a unique username and password. Making a payment using your credit or debit card is straightforward and Scopay holds an electronic record of all payments for you to view at a later date. When you make a payment, an email confirmation is sent to you, giving you reassurance that the transaction has been successful.

The system allows you to make payments to our school using the Internet, plus you will be able to view your child's purchasing history from the school catering service.

There will be a daily "spend limit" of £5 programmed into the system (for catering only) which can be increased or decreased for an individual student by contacting the school. We are asking if you could 'top up' your child's account with a minimum of £20 as the norm. This is to prevent bank charges rising to unsustainable levels. Of course we understand that this may not always be possible and the minimum top up is £5. Please ensure you make any top-ups the night before to ensure that there is sufficient balance on your child's account for the next school day. You will be able to obtain an on-line balance and a report detailing each item of food purchased and each credit made to the system for any time period. Pupils will be issued with a lunch card which they must bring to school every day to purchase food from the school canteen.

The system is easy to use and will offer you the freedom to make online payments whenever and wherever you like, 24 hours a day, 7 days a week - safe in the knowledge that the technology used is of the highest internet security available and that funds will reach school safely.

Yours sincerely



Mr D Milton
Headteacher

Pupils Introduction to the Cunninghams Impact Cashless System.

I nformation - M anagement for - P oint of sale - A ccess and - C ashless - T racking

Catering Staff Objectives To serve pupils healthy food as quickly as possible.

A more efficient delivery of the service helps the caterers provide wholesome, healthy and enjoyable school meals at the lowest cost.

School Objectives To ensure all pupils are served healthy food within the stipulated time.

To solve the administrative problems associated with the 'Free meal' ticket distribution.

Pupils Objectives Automatic free meal allocation with the anonymity this allows.

To alleviate many of the associated problem with the use of cash within the school, through loss, theft or bullying.

Convenience of paying for school meals – No more looking for change every morning.

To help reduce queuing times through increased speed of service.

Specific food allergy ingredients can be bared automatically.

To enjoy the fun of 'healthy eating' with awards.

To acquire important life skills by being responsible for your own account.

Main Benefits

- * Convenient way of paying for school meals. No more looking for change every morning.
- * Discourages the misuse of school dinner money through spending in shops outside of the school grounds.
- * Alleviates many of the associated problems with the use of cash in schools. i.e.: Loss, theft and bullying.
- * Specific food allergy ingredients can be barred automatically.
- * Healthy eating is encouraged.
- * Queuing times are reduced through increased speed of service.
- * Automatic free meal allocation with the pupil remaining anonymous.
- * Detailed reports to analyse all aspects of the use of the system.
- * Having control of pupil accounts by pupils using the I.M.P.A.C.T. System teaches important life skills.
- * A more efficient delivery of service helps the caterer to provide wholesome, healthy and enjoyable school meals at a low cost.

What is a Cashless System?

At the heart of the cashless system there is a computer controlled by I.M.P.A.C.T. - Software. This allows the system to recognise each individual pupil, hold individual cash balances, record cash spent and cash received record where money is spent, on what food, on any specific date and time of day.

How is this then used to obtain a school meal?

The Pupil simply swipes their card on the reader at the point of sale; a display will show the server the pupil's name, class and current cash balance held within the system. The selected food items will be entered into the system from an itemised keyboard while the amount spent and the new cash balance will show on the display.

How is money entered into the system?

By Online Payments (If available) a parent / carer would 'log-on' using a secure user name & password to 'top-up' their child's account online using the internet.

If we pay for a set number of school meals, can it be spent in one day?

No, a daily spend limit of (£5) (or a selected amount) will be set for all pupils and no food above that limit can be bought. On request, an individual pupil limit of your choice could also be set, to include a school dinner and break time snacks

What if the pupil does not hold a sufficient cash balance one day to pay for a school dinner?

Pupils will not be allowed to go in to arrears on their account. It is the parents/carers responsibility to ensure that lunch accounts have sufficient funds if you wish for your child to purchase food from our canteen. If you experience technical issues then please contact school as soon as possible so that we can investigate.

Parents/Carers must regularly check and top up their child's account, preferably in the evenings, ready for the following day. If you do encounter a problem topping up for the following day, please ensure your child brings a packed lunch to school so that they will have something to eat until the top up problem has been resolved.

What about pupils entitled to a 'free school meal'?

The system works exactly the same for all pupils whether they pay or have a free school meal. All pupils have their own account to use in exactly the same way. The amount allocated for the free school meal will be entered into the system by the software daily and will only be accessible at dinner time.

The system will then allow on a daily basis the required cash amount for each individual pupil to be allotted to their current cash balance. However, any under spend or missed dinner will be identified by the system and will not be added to the next day's balance.

Extra money can be added to your child's balance to enable a greater daily spend on the school dinner than allocated by their free meal allowance. As this allowance can only be spent on a school dinner, extra cash added into the system can also be used for break time snacks.

There will be no more queuing to be issued a 'free meal' tickets or having the pupils name entered into the 'free meal' register at the till point.

Will pupils have problems in using this system?

Some pupils may find it difficult to control their accounts for the first couple of weeks, but because of a daily spend limit, most learn this important life skill very quickly and will enjoy being in control of their account.

Will we be able to have any information on how the system is being used?

Reports can be obtained from the system giving comprehensive information on all aspects of use for each individual pupil as well as each day's service. These reports can be for a specific day or between any dates you wish, they will be dated and timed to the minute, and can be obtained from the Catering Department.

- (a) To show every item of food served and the total cost of each serving.
- (b) Individual payments made direct to the school

Data Handling

Certain data will be held on the system to enable accurate operation. This will include your child's name, class, photo, account balance and meal entitlement. This data will be handled under the guidelines of the data protection act and only used by parties directly involved with the implementation of the system. If you have any concerns, please contact the school secretary.